

GETTING STARTED IN THE NEW INVESTOR CENTRE

Follow the instructions below, or watch an instructional video on how to register on Investor Centre by [clicking here](#)

Your CSN or Holder number and FIN are required to gain access to set up your User ID and Password. After that you only need the User ID and Password (both of your choosing) to gain access each time.

When you first visit www.investorcentre.com/nz, please make sure that New Zealand is showing in the Country box top right.

Click on Create Login (for subsequent visits to the site you will click on the 'Login' option.)

Note: If you have investments in Australian companies as well as New Zealand companies you will need to create a separate login in each of the Australian and New Zealand Investor Centre sites.

Computershare Investor Centre
New Zealand

Country **New Zealand** | English | Help | Contact Us

Home Company Research

Welcome to Investor Centre New Zealand

Investor Centre enables you to have fast, secure access to your holdings. Log in or register to manage your account online or research market data.

Existing User
Login now to view your portfolio, access statements online.
LOGIN

New User
Create your User ID and password now to access all your Computershare holdings.
CREATE LOGIN

All users will need to create a new Investor Centre account. Simply select 'Create Login' above and follow the instructions.
CLICK HERE TO LEARN MORE

Investor Centre Features

- View the balance of your holding
LOGIN & VIEW
- View your payment history
LOGIN & VIEW
- View your transactions
LOGIN & VIEW
- Research the latest market data
VIEW

Got a question?
ASK PENNY

SHARES FOR GOOD
During March donate your old shares to Crimestoppers the charity. Tax receipts available upon request. sharesforgood.com

JBWere Computershare
NZX LINK crimestoppers

CERTAINTY | INGENUITY | ADVANTAGE

Computershare

GETTING STARTED IN THE NEW INVESTOR CENTRE

STEP 1 REGISTRATION - CONFIRM YOUR STOCK

Confirm your details

- > Select either Option 1 or Option 2
- > Enter your CSN or Holder number (depending which option you selected) and FIN
- > Start typing the name of one of the companies in which you hold shares. Click on the company name when it appears

Terms and Conditions

- > Tick the Terms and Conditions box to accept the terms and conditions of the site
- > Tick the next box if you would like to receive information about future online services (this is optional)
- > Type the five security characters in the box below where they appear

The screenshot shows the 'Registration' page for the Computershare Investor Centre. The page is titled 'Registration' and has a progress bar with three steps: 1. Confirm your stock (active), 2. User registration, and 3. Confirm your email. The main content area is titled 'As a first step, we need to confirm your shareholding(s). You have two options to do this'. There are two options: 'Option 1 - CSN' and 'Option 2 - Holder Number'. Option 1 explains that a CSN is 9 digits long and begins with '3', with an example '337854321'. Option 2 explains that a Holder Number is up to 8 digits long and allocated by the Registry. Below the options is a 'Confirm your details' section with radio buttons for 'Option 1 - Common Shareholder Number (CSN)' and 'Option 2 - Holder Number'. A text input field for 'Common Shareholder Number' is visible. On the right side, there is a 'Got a question?' banner with a cartoon character and the text 'ASK PENNY'.

STEP 2 REGISTRATION - USER REGISTRATION

Contact Information

- > Enter your First Name, Last Name and Email Address. The contact name and email address details do not have to match the registered name and can therefore be anyone connected with the holding. The email address you enter at this point is for Investor Centre only and does not feed through to the registry database for your holdings. The email address you enter here will be used to send you an email in which there is a link you need to click on to finalise the registration process
- > Enter your chosen User ID
- > Enter your password in the New Password box
- > Re-enter your password in the Confirm New Password box. This box may be highlighted red and state that the two passwords do not match before you have started typing. Once you have re-entered your chosen password again this error message will disappear

The screenshot shows the 'Registration' page for the Computershare Investor Centre, Step 2: User Registration. The progress bar shows 'User Registration' as the active step. The main content area is titled 'Contact Information' and contains several input fields: 'First Name' (Joan), 'Last Name' (Sample), 'Email Address' (joan.sample@domain.com), 'User ID' (Joan Sample), 'New Password' (masked with dots), and 'Confirm New Password' (masked with dots). There are green checkmarks and question marks next to the User ID and New Password fields. A note below the email field states: 'NOTE: We will send an email asking you to click on a link to confirm the email you enter, so please ensure you have immediate access to your inbox.' On the right side, there is a 'Got a question?' banner with a cartoon character and the text 'ASK PENNY'.

Please note that the password needs to have a minimum of 8 characters and a maximum of 50. It must contain at least 2 alphabetic characters (1 uppercase and 1 lowercase) and 1 numeric character, making it case sensitive. An example would be: Onholiday123

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Personal Site Seal

- > Enter any three words
- > Choose a colour

This area is an added level of security. The seal that you have created will appear each time you log in to Investor Centre, so you know you are on the valid secure site. You should always ensure this seal is showing when you log in.

Security questions

- > Complete the Security questions by selecting a question from the drop down lists provided and type the answers in the spaces provided. You must complete all three questions.

This is my Computer

- > If you are using your own personal computer or device, tick the This is my Computer box. If you are using a public or shared computer you should not select this option. If you do not tick this box you will be asked one of your security questions each time you log in

Mobile/Cell Phone Number (Optional)

- > This section is optional to complete

STEP 3 - CONFIRM YOUR EMAIL

- > Once you have successfully entered in all of your registration details a confirmation email will be sent to the email address you entered in the Contact Information section
- > Click on the link in the confirmation email to finalise the registration process. The link will take you back to the website

From now, you will be able to access Investor Centre using your User ID and password.

Personal Site Seal ?

Enter a different word in each field

- * certainty
- * ingenuity
- * advantage

Choose a color for your Site Seal image

Site Seal Preview:



Security questions ?

Question 1

- * Select a question

Answer

- *

Question 2

- * Select a question

Answer

- *

Question 3

- * Select a question

Answer

- *

This is my Computer ?

Please unselect this option if you are currently on a public or shared computer.

Mobile / Cell Phone Number (optional)

Providing a mobile/cell is optional. If you wish to provide a number, please ensure that you have SMS capabilities on your phone.

Dial Prefix

- Select...

Mobile Number

Confirm Mobile Number

CANCEL **NEXT**